

# Murray Conservatorium 2020

	Term 1	Term 2	Term 3	Term 4
Start Date	Tuesday 28 January	Tuesday 28 April	Monday 20 July	Monday 12 October
Finish Date	Thursday 9 April	Friday 3 July	Friday 25 September	Friday 11 December
Term Length	11 weeks	10 weeks	10 weeks	9 weeks

## Ensembles and Groups

Early Childhood Music	\$160/term
Shared Lessons	\$160/term

Musicianship	\$100/term
Ensembles	\$100/term

Ask about our 2-for-1 Ensemble Deal!

## Individual Lessons

	Casual Fee (per lesson)	On-going Fee (per lesson)
30 minutes	\$42.00	\$38.50
45 minutes	\$63.00	\$57.75
60 minutes	\$84.00	\$77.00

Discounts may apply when you pay in full by Friday Week 2!

## Off-Campus Lessons

Are your lessons at school and it's a pupil free day or closed for school holidays?

Your lesson will be at the Murray Conservatorium.

Not sure?  
Contact us!

[admin@murraycon.com.au](mailto:admin@murraycon.com.au)

Have you paid for last term?  
If not, late fees may apply  
and your lessons may be  
suspended.

Can't make it to a lesson? Let us know!  
Email [admin@murraycon.com.au](mailto:admin@murraycon.com.au)  
and keep us up to date.

Did you know your enrolment continues each term? Let us know before the start of term if you're not continuing.

Changed your mind during term? You need to email [admin@murraycon.com.au](mailto:admin@murraycon.com.au) - we need two weeks' notice to cancel your enrolment.

## Terms & Conditions

### Enrolment

- Enrolment is valid from the issue of the current term invoice, showing lesson details, from Murray Conservatorium.
- Enrolment continues from confirmation date, until notification of withdrawal or automatic withdrawal (see **Student Withdrawal**) or due to Suspension (see **Fees**).
- Standard enrolment consists of one (1) 30-minute lesson each week for the duration of the term, in line with Term Dates as published by the Murray Conservatorium.
- Changes to the standard enrolment, such as lesson duration or frequency, must be advised in writing via [admin@murrycon.com.au](mailto:admin@murrycon.com.au).
- Trial and casual lessons can be arranged throughout the term, at the applicable lesson rate.
- It is the responsibility of the account holder to notify the Murray Conservatorium of any changes to the student's enrolment details.
- Murray Conservatorium is not responsible for students outside of the students' lesson time.

### Delivery of Lessons

- Murray Conservatorium main campus is located at 502 Dean St, Albury NSW 2640.
- Murray Conservatorium arranges for off-campus lessons at participating schools, organisations and community facilities in the area.
- Lessons are held at the location listed on the enrolment confirmation, unless an alternate location has been advised.
- Off-campus lessons are subject to the same Terms and Conditions as lessons at Murray Conservatorium.
- In the event any off-campus lesson cannot take place due to site closure (i.e. Pupil free day or school holiday), lessons will be held at Murray Conservatorium at the original scheduled time, unless an alternative has been arranged with the instructor.
- Changes of instructor, lesson day or time, duration or frequency be requested at any time, dependent on availability, and must be made in writing. Changes after the commencement of the Term may incur a \$15 administration fee.

### Missed Lessons/Refund Policy

- No credits or refunds are given where a student does not attend a scheduled lesson.
- Any known absences for the current term should be advised to the Murray Conservatorium in writing via [admin@murrycon.com.au](mailto:admin@murrycon.com.au) as soon as possible.
- Murray Conservatorium is not responsible for any on or off-campus lessons missed due to school activities (i.e. exams, excursions, incursions, camps or class rescheduling).
- If an instructor is not able to attend a lesson, a substitute will be provided where possible. If the lesson cannot be conducted due to an instructor absence, every effort will be made to credit the lesson fee.
- Instructors are not obligated to offer make-up lessons for student absences, and any make-up lessons for instructor absences will be in lieu of credit.
- If offered, a make-up lesson may be held at a different day, time or location. If a make-up lesson is accepted and the student does not attend, credit will not be applied.
- Approved credits will be applied to the primary account, for use against future Term Fees.

- Request for credit refunds must be made in writing via [admin@murrycon.com.au](mailto:admin@murrycon.com.au) with details of preferred method of payment.

### Student Withdrawal

- Two weeks' notification in writing via [admin@murrycon.com.au](mailto:admin@murrycon.com.au) is required for any withdrawal.
- Withdrawal from the current term after the commencement of the term may incur an Administration fee equivalent to two (2) lesson fees.
- If two (2) consecutive unexplained absences are recorded, attempts to contact the student or account holder will be made to ensure continuation of enrolment.
- The Murray Conservatorium reserves the right to withdraw enrolment after four (4) consecutive unexplained absences, with no Term Fee reduction or credit.

### Fees

- Murray Conservatorium reserves the right to review and implement changes to fees at any time.
- An invoice for Term Fees will be raised and issued at the beginning of each term for all enrolled students.
- Invoices are payable within seven days of the date of invoice, except where payment arrangements have been made with the Murray Conservatorium.
- All costs associated with the recovery of unpaid accounts are deemed to be the responsibility of the debtor. Statements will be sent after 30 days to unpaid accounts and may result in legal action being taken.
- Accounts with outstanding Term Fees will be charged a \$30 late fee, and enrolments may be suspended at the discretion of the Murray Conservatorium.
- Suspended enrolments may only re-enrol if the unpaid account is paid in full, or an approved payment schedule has been implemented.
- Upon re-enrolment, it may not be possible to provide the student with the same lesson time, day or teacher.
- Murray Conservatorium reserves the right to charge \$15 administration fee for enrolment changes after the commencement of the term.
- Late fees and administration fees may be waived at the discretion of Murray Conservatorium.

### Class and Group Lessons and Fees

- The composition of groups can be changed at any time during the term.
- Murray Conservatorium reserves the right to cancel any group or class with insufficient enrolment, or to place any group or class in a different fee category if student numbers alter at the completion of the term.

### Disclaimer

- Murray Conservatorium reserves the right to review and implement any changes to its Terms and Conditions at any time.
- Appeals may be made in writing to the CEO at [admin@murraycon.com.au](mailto:admin@murraycon.com.au)

*Last modified: 17 December 2019*